

### PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
Deductible (per calendar year)	\$500 Individual	\$1,000 Individual
(per calcinal year)	\$1 000 Family	\$2 000 Family

Unless otherwise indicated, the deductible must be met prior to benefits being payable.

Applicable covered expenses accumulate simultaneously toward both the in-network and out-of-network Deductible.

Member cost sharing for certain services, as indicated in the plan, are excluded from charges to meet the Deductible. Pharmacy expenses do not apply towards the Deductible.

The family Deductible is a cumulative Deductible for all family members. The family Deductible can be met by a combination of family members; however no single individual within the family will be subject to more than the individual Deductible amount.

Out-of-Pocket Maximum	\$2,500 Individual	\$5,000 Individual	
(per calendar year)			
	\$3,000 Family	\$10,000 Family	

All applicable covered expenses accumulate simultaneously toward both the in-network and out-of-network Out-of-Pocket-Maximum.

In-network expenses include coinsurance/copays and deductibles.

Out-of-network expenses include coinsurance. Penalty amounts do not apply.

Pharmacy expenses apply towards the Out-of-Pocket-Maximum.

The family Out-of-Pocket Maximum is a cumulative Out-of-Pocket Maximum for all family members. The family Out-of-Pocket Maximum can be met by a combination of family members; however no single individual within the family will be subject to more than the individual Out-of-Pocket Maximum amount.

Lifetime Maximum	Unlimited except where otherwise indicated.	Unlimited except where otherwise indicated.
Payment for Non-Preferred Care**	Not Applicable	Professional: Prevailing Charges
		Facility: Prevailing Charges
Primary Care Physician Selection	Optional	Not Applicable

**Precertification Requirement** Certain non-participating providers/participating provider self referred services require precertification or benefits will be reduced. Refer to your plan documents for a complete list of services that require precertification.

Referral Requirement	None	None	
PREVENTIVE CARE	IN-NETWORK	OUT-OF-NETWORK	
Routine Adult Physical Exams/	Covered 100%; deductible waived	Not Covered	
Immunizations			
1 exam every 12 months for members age 22 and older.			

Routine Well Child Covere

Covered 100%; deductible waived 40%; after deductible

**Exams/Immunizations** 

(Age and frequency schedules apply)



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Routine Gynecological Care Exams	Covered 100%; deductible waived	Not Covered
1 exam per 12 months		
Includes routine tests and related lal	o fees.	
Routine Mammograms	Covered 100%; deductible waived	40%; after deductible
	nogram for females age 35 - 39; and or	ne annual mammogram for females age
40 and over.		
Women's Health	Covered 100%; deductible waived	40%; after deductible
Includes: Screening for gestational of	liabetes, HPV (Human- Papillomavirus)	DNA testing, counseling for sexually
transmitted infections, counseling ar	nd screening for human immunodeficier	ncy virus, screening and counseling for
interpersonal and domestic violence,	breastfeeding support, supplies and co	ounseling.
Contraceptive methods, sterilization	procedures, patient education and cou	nseling. Limitations may apply.
Routine Digital Rectal Exams/	Covered 100%; deductible waived	Not Covered
Prostate Specific Antigen Test		
Recommended for males age 40 and		
Colorectal Cancer Screening	Covered 100%; deductible waived	Not Covered
Recommended: For all members ag	e 50 and over.	
Frequency schedule applies.		
Routine Eye Exams	\$10 copay; deductible waived	Not Covered
	1 routine exam per 24 months.	
Routine Hearing Screening	Subject to Routine Physical Exam	40%; after deductible
	benefit.	
PHYSICIAN SERVICES	benefit. IN-NETWORK	OUT-OF-NETWORK
	benefit.  IN-NETWORK  Office Hours: \$30 copay; After	
PHYSICIAN SERVICES	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay;	OUT-OF-NETWORK
PHYSICIAN SERVICES Primary Care Physician Visits	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived	OUT-OF-NETWORK 40%; after deductible
PHYSICIAN SERVICES Primary Care Physician Visits Includes services of an internist, gen	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived leral physician, family practitioner or pe	OUT-OF-NETWORK 40%; after deductible
PHYSICIAN SERVICES Primary Care Physician Visits  Includes services of an internist, gen Specialist Office Visits	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived teral physician, family practitioner or pe \$50 copay; deductible waived	OUT-OF-NETWORK 40%; after deductible ediatrician. 40%; after deductible
PHYSICIAN SERVICES Primary Care Physician Visits Includes services of an internist, gen	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived leral physician, family practitioner or pe	OUT-OF-NETWORK  40%; after deductible  ediatrician.  40%; after deductible  Covered according to standard
PHYSICIAN SERVICES Primary Care Physician Visits  Includes services of an internist, ger Specialist Office Visits Pre-Natal Maternity	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived leral physician, family practitioner or pe \$50 copay; deductible waived Covered 100%; deductible waived	OUT-OF-NETWORK  40%; after deductible  diatrician.  40%; after deductible  Covered according to standard claim practice.
PHYSICIAN SERVICES Primary Care Physician Visits  Includes services of an internist, ger Specialist Office Visits Pre-Natal Maternity  Walk-in Clinics	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived leral physician, family practitioner or pe \$50 copay; deductible waived Covered 100%; deductible waived  \$30 copay; deductible waived	OUT-OF-NETWORK  40%; after deductible  diatrician.  40%; after deductible  Covered according to standard claim practice.  40%; after deductible
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PHYSICIAN SERVICES Primary Care Physician Visits  Includes services of an internist, gent Specialist Office Visits Pre-Natal Maternity  Walk-in Clinics Walk-in Clinics are network, free-state for treatment of unscheduled, non-enternimmunizations. It is not an alternative Neither an emergency room, nor the	benefit.  IN-NETWORK  Office Hours: \$30 copay; After Office Hours/Home: \$35 copay; deductible waived eral physician, family practitioner or pe \$50 copay; deductible waived Covered 100%; deductible waived  \$30 copay; deductible waived anding health care facilities. They are an ergency illnesses and injuries and the efor emergency room services or the coutpatient department of a hospital, she member cost sharing is based on	OUT-OF-NETWORK  40%; after deductible  diatrician.  40%; after deductible  Covered according to standard claim practice.  40%; after deductible n alternative to a physician's office visit administration of certain engoing care provided by a physician.  all be considered a Walk-in Clinic.  Member cost sharing is based on



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the type of service performed and the place of service where it is rendered. Covered 100% when an office wist charge is not applicable.  DIAGNOSTIC PROCEDURES  IN-NETWORK  Diagnostic Laboratory  Covered 100%; deductible waived if performed as a part of a physician office wist and billed by the physician, expenses are covered subject to the applicable physicians office wist member cost sharing.  Diagnostic X-ray  Covered 100%; deductible waived if performed as a part of a physician office wist and billed by the physician, expenses are covered subject to the applicable physicians office wist member cost sharing.  Diagnostic X-ray  Covered 100%; deductible waived if performed as a part of a physician office wist and billed by the physician, expenses are covered subject to the applicable physicians office wist member cost sharing.  Diagnostic X-ray for Complex  Inpatient Maternity Coverag  For Powider  Nor-Emergency Use of Ambulance  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Mental Hiness  30%; after deductible waived 40%; after deductible waived benefit.  To part of the place of service where it is rendered with a the place of service where it is rendered wow. The physician office wist member double waived benefit waived benefit.  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Diagnostic Laboratory  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  DIAGNOSTIC PROCEDURES  Nout Covered  Not Covered	Allergy Injections	Member cost sharing is based on	Member cost sharing is based on
Part		the type of service performed and	the type of service performed and
Olfice visit charge is not applicable.  Diagnostic Laboratory Diagnostic Laboratory If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.  Diagnostic X-ray Covered 100%; deductible waived If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.  Diagnostic X-ray Covered 100%; deductible waived If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.  Diagnostic X-ray for Complex Inaging Services  EMERGENCY MEDICAL CARE IN-NETWORK Urgent Care Provider Non-Urgent Use of Urgent Care Provider  Emergency Room Source Services  Emergency Room Source Inaging Services  Emergency Room Source Inaging Services  Emergency Care in an Not Covered  Not Covered  Not Covered  Non-Emergency Care in an Not Covered  Emergency Use of Ambulance  Covered 100%; deductible waived Emergency Use of Ambulance  Covered 100%; deductible waived  Refer to participating provider benefit.  Non-Emergency Use of Ambulance  Non-Emergency Use of Ambulance  Covered 100%; deductible waived  Refer to participating provider benefit.  Non-Emergency Use of Ambulance  Not Covered  Not Covered  Not Covered  Not Covered  Provider  Emergency Use of Ambulance  Covered 100%; deductible waived will ambulance  HOSPITAL CARE  IN-NETWORK  Inpatient Coverage  (Includes delivery and postpartum care)  For acility Services; after deductible  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Hospital  30% per visit; after deductible  40%; after deductible  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Mental Illness  30%; after deductible  40%; after deductible  40%; after deductible		the place of service where it is	the place of service where it is
DIAGNOSTIC PROCEDURES  IN-NETWORK  Diagnostic Laboratory Covered 100%; deductible waived the performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.  Diagnostic X-ray Covered 100%; deductible waived the physician's office visit member cost sharing.  Diagnostic X-ray Covered 100%; deductible waived the applicable physician's office visit member cost sharing.  Diagnostic X-ray for Complex S100 copay; deductible waived Imaging Services  EMERGENCY MEDICAL CARE UN-NETWORK Urgent Care Provider Not Covered Non-Emergency Room Emergency Quait of admitted Non-Emergency Use of Ambulance Covered 100%; deductible waived Emergency Use of Ambulance  Covered 100%; deductible waived Emergency Use of Not Covered Mobulance  HOSPITAL CARE IN-NETWORK UT-OF-NETWORK Not Covered Mobulance HOSPITAL CARE IN-NETWORK Unpatient Maternity Coverage S50 copay for Physician maternity cover safter deductible The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Hospital Not Covered benefits incurred during a member's inpatient stay.  Outpatient Hespital Not Covered benefits incurred during a member's inpatient stay.  Outpatient Mental Illness S50 copay; deductible waived 40%; after deductible 40%; af		rendered. Covered 100% when an	rendered
Diagnostic Laboratory   Covered 100%; deductible waived   Ferformed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.    Diagnostic X-ray		office visit charge is not applicable.	
If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.  Diagnostic X-ray  Covered 100%; deductible waived  If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician's deductible waived  Brook applicable physician's office visit and billed by the physician, expenses are covered subject to the applicable physician, expenses are covered subject to the applicable physician's teach of the physician, expenses are covered subject to the applicable to all covered benefits incurred during a member's inpatient provider benefit applies to all covered benefits incurred during a member's inpatient stay.  Inpatient Maternity Coverage (includes delivery and postpartum care)  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Inpatient Maternity Coverage (includes delivery and postpartum care)  The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Mental Illness  30%; after deductible  The member cost sharing applies to all covered benefits incurred during a member's inpatient visit.  MENTAL HEALTH SERVICES  IN-NETWORK  Outpatient Menta			
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If performed as a part of a physician office visit and billed by the physician, expenses are covered subject to the applicable physician's office visit member cost sharing.  Diagnostic X-ray for Complex		*	
applicable physician's office visit member cost sharing.  Diagnostic X-ray for Complex   \$100 copay; deductible waived   40%; after deductible   Imaging Services   IN-NETWORK   OUT-OF-NETWORK   Urgent Care Provider   \$75 copay; deductible waived   40%; after deductible   Non-Urgent Use of Urgent Care   Not Covered   Not Covered   Provider   Emergency Room   \$200 copay; deductible waived   Refer to participating provider   Emergency Room   \$200 copay; deductible waived   Refer to participating provider   Done-Emergency Care in an   Not Covered   Not Covered   Emergency Use of Ambulance   Covered 100%; deductible waived   Refer to participating provider   Done-Emergency Use of   Not Covered   Not Covered   Emergency Use of			
Diagnostic X-ray for Complex Imaging Services  EMERGENCY MEDICAL CARE IN-NETWORK OUT-OF-NETWORK  Urgent Care Provider \$75 copay; deductible waived 40%; after deductible  Non-Urgent Use of Urgent Care Provider  Emergency Room \$200 copay; deductible waived benefits  Copay waived if admitted  Not Covered Not Covered Not Covered  Not Covered Not Covered  Not Covered  Not Covered Not Covered  Not			expenses are covered subject to the
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EMERGENCY MEDICAL CARE IN-NETWORK OUT-OF-NETWORK  Urgent Care Provider \$75 copay; deductible waived 40%; after deductible  Not Covered Not Covered  Provider  Emergency Room \$200 copay; deductible waived benefit.  Copay waived if admitted  Non-Emergency Care in an Not Covered Not Covered  Emergency Room  Emergency Use of Ambulance Covered 100%; deductible waived benefit.  Non-Emergency Use of Not Covered Not Covered  Not Covered  Not Covered  Refer to participating provider benefit.  Non-Emergency Use of Not Covered Not Covered  Mobulance  HOSPITAL CARE IN-NETWORK OUT-OF-NETWORK  Inpatient Coverage 30%; after deductible 40%; after deductible The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Inpatient Maternity Coverage (includes delivery and postpartum services; deductible waived; 30% for Facility Services; after deductible The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Hospital 30% per visit; after deductible 40%; after deductible The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Mental Illness 30%; after deductible 40%; after deductible The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.  MENTAL HEALTH SERVICES IN-NETWORK OUT-OF-NETWORK Inpatient Mental Illness \$50 copay; deductible waived 40%; after deductible The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Mental Illness \$50 copay; deductible waived 40%; after deductible		\$100 copay; deductible waived	40%; after deductible
Urgent Care Provider   \$75 copay; deductible waived   \$40%; after deductible   Not Covered   Not Covered   Not Covered   Provider			
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Non-Emergency Care in an   Not Covered   Not Covered	Emergency Room	\$200 copay; deductible waived	
Non-Emergency Care in an Emergency Use of Ambulance   Covered 100%; deductible waived   Refer to participating provider benefit.			benefit.
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The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.  Outpatient Mental Illness \$50 copay; deductible waived 40%; after deductible	MENTAL HEALTH SERVICES	IN-NETWORK	
Outpatient Mental Illness \$50 copay; deductible waived 40%; after deductible	Inpatient Mental Illness	30%; after deductible	40%; after deductible
	The member cost sharing applies to	all covered benefits incurred during a r	nember's inpatient stay.
The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.	Outpatient Mental Illness	\$50 copay; deductible waived	40%; after deductible
	The member cost sharing applies to	all covered benefits incurred during a r	nember's outpatient visit.



# PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

ALCOHOL/DRUG ABUSE SERVICES	IN-NETWORK	OUT-OF-NETWORK	
Inpatient Detoxification	30%; after deductible	40%; after deductible	
The member cost sharing applies to	all covered benefits incurred during a n	nember's inpatient stay.	
Outpatient Detoxification	\$50 copay; deductible waived	40%; after deductible	
The member cost sharing applies to	all covered benefits incurred during a n	nember's outpatient visit.	
Inpatient Rehabilitation	30%; after deductible	Not Covered	
The member cost sharing applies to	all covered benefits incurred during a n	nember's inpatient stay.	
Residential Treatment Facility	30%; after deductible	40%; after deductible	
Outpatient Rehabilitation	\$50 copay; deductible waived	Not Covered	
The member cost sharing applies to	all covered benefits incurred during a n	nember's outpatient visit.	
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK	
Skilled Nursing Facility	Covered 100%; after deductible	40%; after deductible	
	Limited to 60 days; per calendar	Limited to 240 days; per calendar	
	year	year	
The member cost sharing applies to	all covered benefits incurred during a n	nember's inpatient stay.	
Home Health Care	Covered 100%; deductible waived	40%; after deductible	
	Limited to 60 visits; per calendar	Limited to 60 visits; per calendar	
	year	year	
	eling and services of a medical social w		
Limited to 3 intermittent visits per da hours or less.	y by a participating home health care a	agency; 1 visit equals a period of 4	
Hospice Care - Inpatient	Covered 100%; after deductible	40%; after deductible	
The member cost sharing applies to	all covered benefits incurred during a n	nember's inpatient stay.	
Hospice Care - Outpatient	Covered 100%; deductible waived	40%; after deductible	
The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.			
Outpatient Rehabilitation	\$50 copay; deductible waived	40%; after deductible	
Therapy			
	Limited to 60 visits; per calendar	Limited to 60 visits; per calendar	
	year	year	
Includes speech, physical, occupation	onal therapy		
Spinal Manipulation Therapy	\$50 copay; deductible waived Limited to 20 visits; per calendar	40%; after deductible	
	year		



## PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

Direct access to participating provide	rs without a referral.	
Autism Behavioral Therapy	Refer to MBH Outpatient Mental	Refer to MBH Outpatient Mental
	Health	Health
Covered same as any other Outpatier		
Autism Applied Behavior	Refer to MBH Outpatient Mental	Refer to MBH Outpatient Mental
Analysis	Health	Health
	nt Mental Health benefit with no age or	
Autism Physical Therapy	\$50 copay; deductible waived	40%; after deductible
Covered up to age 22, unlimited visits		
Autism Occupational Therapy	\$50 copay; deductible waived	40%; after deductible
Covered up to age 22, unlimited visits		
Autism Speech Therapy	\$50 copay; deductible waived	40%; after deductible
Covered up to age 22, unlimited visits		
Durable Medical Equipment	Covered 100%; deductible waived	Not Covered
Diabetic Supplies	Pharmacy cost sharing applies if	40%; after deductible
	Pharmacy coverage is included;	
	otherwise PCP office visit cost	
	sharing applies.	
Prosthetics	Covered 100%; deductible waived	40%; after deductible
Contraceptive drugs and devices	Covered 100%; deductible waived	Covered same as any other medical
not obtainable at a pharmacy		expense.
Generic FDA-approved Women's	Covered 100%; deductible waived	40%; after deductible
Contraceptives		
Transplants	30%; after deductible	20%; after deductible
	Preferred coverage is provided at an	Non-Preferred coverage is provided
	IOE contracted facility only.	at a Non-IOE facility.
Bariatric Surgery	Not Covered	Not Covered
FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
Infertility Treatment	Member cost sharing is based on	Member cost sharing is based on
	the type of service performed and	the type of service performed and
	the place of service where it is	the place of service where it is
	rendered	rendered
Diagnosis and treatment of the under		
Comprehensive Infertility	Not Covered	Not Covered
Services		
· · · · · · · · · · · · · · · · · · ·	ificial Insemination and Ovulation Induc	tion.
Advanced Reproductive	Not Covered	Not Covered
Technology (ART)		

ART coverage includes: In vitro fertilization (IVF), zygote intra-fallopian transfer (ZIFT), gamete intrafallopian transfer (GIFT), cryopreserved embryo transfers, intracytoplasmic sperm injection (ICSI) or ovum microsurgery.



### PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

Vasectomy	Member cost sharing is based on	Member cost sharing is based on
	the type of service performed and	the type of service performed and
	the place of service where it is	the place of service where it is
	rendered	rendered
Tubal Ligation	Covered 100%; deductible waived	Member cost sharing is based on
		the type of service performed and
		the place of service where it is
		rendered
PRESCRIPTION DRUG BENEFITS	IN-NETWORK	OUT-OF-NETWORK
Pharmacy Plan Type	Aetna Premier Plus Open Formulary	
Generic Drugs		
Retail	\$20 copay	Not Covered
Mail Order	\$40 copay	Not Applicable
Preferred Brand-Name Drugs		
Retail	\$40 copay	Not Covered
Mail Order	\$80 copay	Not Applicable
Non-Preferred Brand-Name Drugs		
Retail	\$70 copay	Not Covered
Mail Order	\$140 copay	Not Applicable
Pharmacy Day Supply and Requirements		
Retail	il Up to a 30 day supply	
Mail Order	Up to a 31-90 day supply from Aetna Rx Home Delivery®.	
Premier Plus Specialty	Up to a 30 day supply from Aetna Specialty Pharmacy Network.	

Plan Includes: Diabetic supplies and Contraceptive drugs and devices obtainable from a pharmacy.

Oral fertility drugs included.

Oral chemotherapy drugs covered 100%

Premier Plus Pre-certification for Specialty Drugs

Formulary Generic FDA-approved Women's Contraceptives and certain over-the-counter preventive medications covered 100% in network.

### **GENERAL PROVISIONS**

**Dependents Eligibility** Spouse, children from birth to age 26 regardless of student status.

\*\*We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

You may choose a provider (doctor or hospital) in our network. You may choose to visit an out-of-network provider. If you choose a doctor who is out of network, your health plan may pay some of that doctor's bill. Most of the time, you will pay a lot more money out of your own pocket if you choose to use an out-of-network doctor or hospital.



### PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

This amount is based on the out-of-network plan you or your employer picks.

- For doctors and other professionals the amount is based on the "prevailing" charges. We get this data from an external database.
- For hospitals and other facilities, the amount is based on "prevailing" charges. We get this data from an external database.

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

You can avoid these extra costs by getting your care from Aetna's broad network of health care providers. Go to www.aetna.com and click on "Find a Doctor" on the left side of the page. If you are already a member, sign on to your Navigator member site.

This applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if you got care in network. You pay cost sharing and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your cost sharing and deductibles.

This way of paying out-of-network doctors and hospitals applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident), we will pay the bill as if you got care in network. You pay your plan's copayments, coinsurance and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your copayments, coinsurance and deductibles.

#### **Exclusions and Limitations**

Health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc. Each insurer has sole financial responsibility for its own products.

This material is for information only. Health benefits and health insurance plans contain exclusions and limitations.

Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change.

You may be responsible for the health care provider's full charges for any non-covered services, including circumstances where you have exceeded a benefit limit contained in the plan. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.



### PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

The following is a list of services and supplies that are generally *not covered*. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.
- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental x-rays.
- Donor egg retrieval.
- Durable medical equipment.
- Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.
- · Hearing aids.
- Home births.
- Immunizations for travel or work except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Orthotics except diabetic orthotics.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and over-the-counter medications (except as provided in a hospital) and supplies.
- Radial keratotomy or related procedures.
- Reversal of sterilization.
- Services for the treatment of sexual dysfunction or inadequacies including therapy, supplies or counseling or prescription drugs.
- · Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Treatment of behavioral disorders.
- Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.



### PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

Aetna receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Aetna Rx Home Delivery and Aetna Specialty Pharmacy refer to Aetna Rx Home Delivery, LLC and Aetna Specialty Pharmacy, LLC, respectively. Aetna Rx Home Delivery and Aetna Specialty Pharmacy are licensed pharmacy subsidiaries of Aetna Inc. that operate through mail order. The charges that Aetna negotiates with Aetna Rx Home Delivery and Aetna Specialty Pharmacy may be higher than the cost they pay for the drugs and the cost of the mail order pharmacy services they provide. For these purposes, the pharmacies' cost of purchasing drugs takes into account discounts, credits and other amounts that they may receive from wholesalers, manufacturers, suppliers and distributors.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

If you require language assistance, please call the Member Services number located on your ID card, and you will be connected with the language line if needed; or you may dial direct at 1-888-982-3862 (140 languages are available. You must ask for an interpreter). TDD 1-800-628-3323 (hearing impaired only).

Si requiere la asistencia de un representante que hable su idioma, por favor llame al número de Servicios al Miembro que aparece en su tarjeta de identificación y se le comunicará con la línea de idiomas si es necesario; de lo contrario, puede llamar directamente al 1-888-982-3862 (140 idiomas disponibles. Debe pedir un intérprete). TDD-1-800-628-3323 (sólo para las personas con impedimentos auditivos).

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to **www.aetna.com**. While this material is believed to be accurate as of the production date, it is subject to change.

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