Helping Students Reset their passwords:

Quick Steps

1. From the Student Portal, click Create myMDC Account
2. Fill in Student SSN, First name, Last name, and Date of birth (must match student’s records in Odyssey) Click Submit
3. Answer the Challenge Questions. Click Submit Answers
4. Type in a new Secure Password and confirm it by typing it again. Click Continue.

Step 1
From the Student Portal, click Reset myMDC Account Password.

Hint:
The Login Access Code is NOT needed reset the password. It is only needed if the student can not answer the Challenge Questions they will see on the next screen.

If the student requires a Login Access Code to change his or her password, he or she should be instructed to change the Challenge Questions as soon as the password is reset.

Step 2
Fill in Student SSN, First name, Last name, and Date of birth (must match student’s records in Odyssey)
Step 3
Answer the Challenge Questions.
Hint: The student must remember the answers to the question he or she choose when the myMDC Account was created. If they can not answer these questions correctly, they will need to get an Access Login Code from an authorized staff member and begin the process again. When the Access Login Code is entered on the first screen (See previous screen shot) the Challenge Questions will be bypassed.

Step 4
Type in a new SECURE password. The password must be at least 8 characters and include 3 of the following: a number, a symbol, a lower case character, an upper case character.

Confirm the new password by typing it in again

Click Continue.