## **Funeral Services Education – Program Learning Outcomes**

Upon completion of MDC associate degree program in FSE, students will be able to:

- 1. Explain the importance of funeral service professionals in developing relationships with the families and communities they serve.
- 2. Identify standards of ethical conduct in funeral service practice.
- 3. Interpret how federal, state, and local laws apply to funeral service to ensure compliance.
- 4. Apply principles of public health and safety in the handling and preparation of human remains.
- 5. Demonstrate technical skills in embalming and restorative art that are necessary for the preparation and handling of human remains.
- 6. Demonstrate skills required for conducting arrangement conferences, visitations, services, and ceremonies.
- 7. Describe the requirements and procedures for burial, cremation, and other accepted forms of final disposition of human remains.
- 8. Describe methods to address the grief-related needs of the bereaved.
- 9. Explain management skills associated with operating a funeral establishment.
- 10. Demonstrate verbal and written communication skills and research skills needed for funeral service practice.