

STEP ONE: Log on here: <https://www.mdc.edu/password/>

STEP TWO: Under **STUDENTS**, click *Reset forgotten password*

You've come to the right place to manage your account and password.

Students	Employees
<p><a href="#">Change my password</a> If you know your current password and would like to change it OR your password has expired and must be changed. <i>Please note that it may take 15-30 minutes for your password to be updated.</i></p> <p><a href="#">Reset forgotten password</a> If you cannot remember your username or password and would like to reset it.</p> <p><a href="#">Update my challenge question</a> If you would like to update your challenge question. This question and answer will enable you to reset your password should you forget it.</p> <p><a href="#">Create my student account</a> If you do not have a student account and would like to create one now.</p>	<p><a href="#">Change my password</a> If you know your current password and would like to change it OR your password has expired and must be changed. <i>Please note that it may take 15-30 minutes for your password to be updated.</i></p> <p><a href="#">Reset forgotten password</a> If you cannot remember your username or password and would like to reset it.</p> <p><a href="#">Update my challenge question</a> If you would like to update your challenge question. This question and answer will enable you to reset your password should you forget it.</p>

STEP THREE: **Enter MDC ID:**

**Username:** DE\_FIRSTNAME.LASTNAME001

**Date of Birth:** mm/dd/yyyy

**\*\*If you do not know your username/MDC ID or need to reset your portal access: please e-mail Yamelis Noguera, Academic Affairs at [ynoquera@mdc.edu](mailto:ynoquera@mdc.edu)**

**Reset Forgotten Password**

Please provide the information below to begin the process of resetting your password. If you have forgotten your username, you will be able to provide your full name instead.

MDC ID/SSN *	<input type="text" value="Type MDC ID/SSN"/>
Username *	<input type="text" value="Type username"/>
	<input type="checkbox"/> Forgot username?
Date of Birth *	<input type="text" value="mm/dd/yyyy"/>

After you click change password, follow the instructions to set a new password.