

MANUAL OF POLICY

POLICY NUMBER: IV-8

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POLICY TITLE: Student Complaints

LEGAL AUTHORITY: FLORIDA STATUTES 1001.64 AND 1001.65

DATE OF LAST REVIEW:

DATE OF BOARD ACTION: 3/18/2014

Miami Dade College has a procedure to resolve student issues, complaints and concerns in a fair and prompt manner. These procedures shall be reviewed annually and revised as necessary.

	3/18/14
CHAIRMAN	DATE